Pre Qualification Criteria:

1.1. Bidder Eligibility Criteria:-

1.1.1. The bidder should have average annual turnover of at least Rupees 1 Crore (Rupees One Crore only) during last three years ending 31.3.2016 in services only such as AMC of Desktop, printers, peripherals, & LAN. Chartered Accountant certificate showing average annual turnover from AMC services of Desktop, Printers, Peripheral & LAN for last three years ending 31.3.2016 to be enclosed.

1.1.2. Bidder should have valid Income Tax registration (PAN), Documentary Evidence should be enclosed.

1.1.3. The bidder must be Registered under GST. Documentary evidence of registration under GST shall be submitted. The bidder should issue GST compliance invoices.

1.1.4. Minimum five years experience in Information Technology-AMC of Desktop, printers, peripherals, & LAN. Supporting document in this regard should be submitted. They should have experience in managing minimum of 5 Nos. Servers, 100 Computers, 25 Nos. Printers/Peripherals including LAN in a single organization.

1.1.5. The bidder should have under taken at least Three assignments in Information Technology-AMC of Desktop, printers, peripherals, & LAN of amount Rs. 3.50 Lacs or above in the past three years for Govt. Deptt./Undertaking/PSE etc. Attach successful completion certificate and copies of major work order executed for proof of experience

OR

The bidder should have executed at least Two assignments in Information Technology-AMC of Desktop, printers, peripherals, & LAN of amount Rs 4.5 Lacs in the past three years for Govt. Deptt./Undertaking/PSE etc. Attach successful completion certificate and copies of major work order executed for proof of experience

OR

The bidder should have executed at least One assignment in Information Technology-AMC of Desktop, printers, peripherals, & LAN of amount Rs 7.0 Lacs in the past three years for Govt. Deptt./Undertaking/PSE etc. Attach successful completion certificate and copies of major work order executed for proof of experience

1.1.6. The Agency should have its main office in Delhi/NCR. Self-certification should be attached.

1.1.7. Bidder should have valid ISO certificate and copy of ISO certification to be enclosed.

1.1.8. Bidders have to submit confirmation letter whether they are registered under MSME Act or not and if yes, then relevant copies of the registration letter (Registered under single point registration scheme of NSIC, Govt. of India, Ministry of MSME, New Delhi vide Gazette Notification dated 26.03.2012 along with the form of Memorandum-2 with the concerned DIC) to be enclosed in Technical Bid and a request letter for exemption from submission of Tender fee and EMD.