Engineering Projects (India) Limited  
(A Govt. of India Enterprise)  

NOTICE INVITING TENDER (e-tender)  
FOR  

“Annual Maintenance Contracts (AMC) of EMC² Data Storage Solutions  
(Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi for  
one year”  

TENDER NOTICE NO: DLI/CON/ITD/591 dated 21.09.2017  

Single stage two envelop system (e-tender) are invited for Implementation of aforesaid  
work as per scope of work and Technical Specifications attached at Annexure-I.  

The detailed description, Scope of work, technical specifications, instructions to bidders  
etc. are as follows:  

1. **Details of the project:**  

Engineering Projects (India) Limited, a Govt. of India Enterprise intends to go for Annual  
Maintenance Contracts of EMC² Data Storage Solutions (Model: EMC VNX 5300) at IT  
Division, EPI Corporate Office, New Delhi **for one year.**  

**Objectives:**  

Annual Maintenance Contracts (AMC) of Data Storage Solutions (Model: EMC VNX 5300)  
at IT Division, EPI Corporate Office, New Delhi.  

Tender documents comprising of the following are available on the following websites:  
EPI: www.epi.gov.in, CPP-Portal: www.eprocure.gov.in and TCIL portal http://www.tcil-  

i) NIT  
ii) Annexure-I (Technical Specification),  
iii) Annexure –II (Price Bid)  
iv) Annexure – III (Check List)  

- In order to participate, the bidder should have Digital Signature Certificate (DSC)  
  from one of the authorized Certifying Authorities.
## 2. Data Sheet

Brief information related to work, clarification and submission of Tender document:

<table>
<thead>
<tr>
<th>Sl.No.</th>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Cost of Tender document</td>
<td>Rs.1,000 (Non-refundable) in the form of crossed demand draft from any nationalized/scheduled Bank in favor of ‘Engineering Projects (India) Ltd’, payable at New Delhi.</td>
</tr>
<tr>
<td>2.</td>
<td>Publishing of the Tender</td>
<td>21.09.2017</td>
</tr>
<tr>
<td>3.</td>
<td>Last date for submission of queries to Tenders by post or fax or E-mail.</td>
<td>26.09.2017 upto 05:00 pm</td>
</tr>
<tr>
<td>4.</td>
<td>Earnest Money Deposit</td>
<td>Rs.6000/- (Refundable) in the form of crossed demand Draft from any nationalized/scheduled Bank in favour of ‘Engineering Projects (India) Ltd’, payable at New Delhi.</td>
</tr>
<tr>
<td>6.</td>
<td>Address for submission of Tender document</td>
<td><strong>Executive Director (Contracts)</strong>&lt;br&gt;Engineering Projects (India) Ltd,&lt;br&gt;3rd floor, Core 3, Scope Complex,&lt;br&gt;7, Lodhi Road, New Delhi – 110003,&lt;br&gt;Ph: 011- 24361666, 011- 24361804&lt;br&gt;Fax: 011 - 24363426&lt;br&gt;E-mail: <a href="mailto:contracts@engineeringprojects.com">contracts@engineeringprojects.com</a></td>
</tr>
<tr>
<td>7.</td>
<td>Document available for download. Date &amp; Time</td>
<td>21.09.2017 from 05:00 pm</td>
</tr>
<tr>
<td>8.</td>
<td>Last date and time for submission of Tenders</td>
<td>13.10.2017 upto 01:00 pm</td>
</tr>
<tr>
<td>9.</td>
<td>Techno-Commercial Bid Opening, Date &amp; Time</td>
<td>13.10.2017 at 03:00 pm</td>
</tr>
<tr>
<td>10.</td>
<td>Date &amp; Time for demonstrate the suitability of the proposed product</td>
<td>Will be informed to the bidders separately.</td>
</tr>
<tr>
<td>11.</td>
<td>Price Bid Opening Date &amp; Time</td>
<td>Will be informed to the technically qualified bidders separately.</td>
</tr>
</tbody>
</table>
### 3. Prequalification Criteria

<table>
<thead>
<tr>
<th>S.I. No.</th>
<th>Criteria</th>
<th>Supporting Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Bidder should be a registered company in India.</td>
<td>(Attach copy of certificate)</td>
</tr>
<tr>
<td>2.</td>
<td>Bidder should be in the business of providing solution for “EMC² Data Storage Solutions” at least for last three years.</td>
<td>Customer Reference List along with (copy of purchase / work order and OEM Self Certification)/ Authorization letter from OEM i.e. EMC²</td>
</tr>
<tr>
<td>3.</td>
<td>The bidder’s organization should be profit making at least for 2 years in the last three financial years but last year must be profit making.</td>
<td>(Attach Audited balance sheet/ CA Certificate for 3 years ending 31.03.2017).</td>
</tr>
<tr>
<td>4.</td>
<td>Bidder should have three AMCs for “Data Storage Solutions” costing not less than ₹2.00 Lacs each.</td>
<td>Customer Reference List along with (copy of purchase / work order and OEM Self Certification). Attach copy of certificates.</td>
</tr>
<tr>
<td>5.</td>
<td>The Bidder should not have been blacklisted by any Govt. Organization</td>
<td>(Attach Undertaking).</td>
</tr>
<tr>
<td>6.</td>
<td>The bidder should have registration under GST &amp; should have valid GSTIN number.</td>
<td>(Attach copy of certificate)</td>
</tr>
<tr>
<td>7.</td>
<td>PAN No. is to be indicated</td>
<td>(Attach Copy)</td>
</tr>
<tr>
<td>8.</td>
<td>Bidders have to submit confirmation letter whether they are registered under MSME Act or not and if yes, then relevant copies of the registration letter (Registered under single point registration scheme of NSIC, Govt. of India, Ministry of MSME, New Delhi vide Gazette Notification dated 26.03.2012 along with the form of Memorandum-2 with the concerned DIC) to be enclosed in Technical Bid and a request letter for exemption from submission of Tender fee and EMD</td>
<td>(Attach Copy)</td>
</tr>
</tbody>
</table>
4.0 **Scope of Work**

Annual Maintenance Contracts (AMC) of EMC\textsuperscript{2} Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi. The following functionalities should be covered in the AMC:

- Response time within 4 hours
- Solution Time within 24 Hours
- Replacement of Hard-disk should be maximum of 3-4 working days
- Spare Parts etc. should be maximum of 3-4 working days

**General Information**

4.1 **Location**

Annual Maintenance Contracts (AMC) of EMC\textsuperscript{2} Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi.

4.2 **Existing Technology Environment**

EMC\textsuperscript{2} Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi.

5.0 **Special Terms & Conditions**

5.1 **GST clause:**

- The bidder must be registered with GST and should have a valid GSTIN number.

- The bidder must submit as compliances of GST Act, the invoices in GST compliant format, failing which the GST amount shall be recovered/adjusted by EPI without any prior notice from the next invoices or available dues with EPI.

- The bidder is requested to update/upload the GST/Taxes data periodically so as to avail Input Tax credit (ITC) by EPI, failing which it shall be recovered/adjusted by EPI without any prior notice from the next invoices or available dues with EPI.

5.2 **Obligations of the Parties**

i) The Supporting Agency shall perform all Services in accordance with the Scope of the Work/Services as stated in the section ‘Scope of Work’ of section 4, including all related Works/services thereof.

ii) The Supporting Agency shall exercise reasonable skill, care and diligence in the performance of his obligations under the Agreement.
iii) Neither party will make any promise, representation nor give any warranty or guarantee with respect to services and products, which are not authorized by the other party.

iv) Neither party shall have the right or authority to assume or to create any obligation or responsibility to assume or to bind on behalf of or in the name of other party in any manner apart from the rights and obligation arising out of the terms and conditions of the Contract.

5.3 Assistance to the Supporting Agency

EPI shall assist the Support Providing Agency in:

i) Providing access wherever it is required for providing the Services as per the Scope of Work.

ii) Providing required infrastructure and environment, if so required under the Scope of the work.

5.4 Effective Date of Contract

EPI will issue the Work Order along with terms & conditions to the successful Bidder. On acceptance of the LOI, the Supporting Agency shall take action as per the scope of work specified in Section 4.

This Supporting shall commence and effect on the date of availability of Server/Hardware/Networking at EPI required by successful bidder.

5.5 Schedule Start Time

Annual Maintenance Contracts (AMC) of EMC\(^2\) Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi should be commenced within 2 weeks from the date of acceptance of purchase order.

5.6 Extension of AMC Period

Time is essence of the contract. EPI reserves the right to grant extension of AMC on request of the Support Providing Agency in exceptional circumstances provided after full satisfaction of EPI Official for the AMC of EMC\(^2\) Storage Solution for further 2 years in yearly basis and the delay is not attributable to Support Providing Agency.

5.7 Compensation for delay for Supply and Implementation part

The date of delivery of the modules stipulated in the work order should be deemed to be the essence of the contract and delivery must be completed not later than the dates specified therein. Extension will not be given except in exceptional circumstances. Should, however, deliveries be made after expiry of the contracted delivery period, without prior concurrence of EPI and be accepted by EPI, such deliveries will not deprive EPI of its right to recover compensation for delay as mentioned below.
5.8 Force Majeure

Force Majeure Events shall mean one or more of the following acts or events:

a) Acts of God or events beyond the reasonable control of the affected Party which could not reasonably have been expected to occur, exceptionally adverse weather conditions, lightning, earthquake, cyclone, flood, volcanic eruption, fire or landslide;

b) Strikes or boycotts (other than those involving the Support Providing Agency or its employees/representatives or attributable to any act or omission of any of them) interrupting supplies and services to the public for a period exceeding a continuous period of seven (7) days;

c) An act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, blockade, embargo, riot, insurrection, terrorist or military action, civil commotion which prevents or restricts the performance by the Support Providing Agency of its obligations for a period exceeding a continuous period of seven (7) days.

As soon as practicable and in any case within 7 days of the date of occurrence of a Force Majeure Event or the date of knowledge thereof, the affected party shall notify other Parties of the same, setting out the details of such Force Majeure Event.

Upon the occurrence of any Force Majeure Event, the following shall apply:

i) There shall be no Termination;

ii) The Parties shall bear their respective costs and no Party shall be required to pay to the other Party any costs arising out of such Force Majeure Event;

iii) The Support Providing Agency will not be liable to pay the Liquidated Damages for the period for which the Force Majeure events persist.

Upon the cessation of any Force Majeure Event, the Parties shall immediately resume their respective obligations.

5.9 Event of Default and Termination

EPI may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the Support Providing Agency, terminate this contract in whole or in part. The Event of Default by the Support Providing Agency shall be as set out below:

i) Material Breach to meet any of its obligations and which breach the Support Providing Agency fails to cure for a period of 30 days (or such longer period as the EPI may authorize in writing) after receipt of the default notice from EPI;

ii) The Support Providing Agency fails to deliver any or all of the deliverables to the satisfaction of the EPI within the time period(s) specified in the contract, or any extension thereof granted by the EPI.

iii) The Support Providing Agency has abandoned the Work(s) as set out in the Scope of Work;

iv) The Support Providing Agency has been declared insolvent;

v) A resolution has been passed for voluntary winding up of the Support Providing Agency;

vi) Any petition for winding up of the Support Providing Agency has been admitted and liquidator or provisional liquidator has been appointed or the Support Providing
Agency has been ordered to be wound up by Court of competent jurisdiction, except for the purpose of amalgamation or reconstruction with the prior consent of EPI provided that, as part of such amalgamation or reconstruction and the amalgamated or reconstructed entity has unconditionally assumed all obligations of the Support Providing Agency;

vii) The Support Providing Agency has unlawfully repudiated the Contracts or has otherwise expressed an intention not to be bound by the Contracts.

In the Event of Default of the Support Providing Agency in relation to the Work, EPI shall, without prejudice to any other right that it may have, be entitled to encash the Performance Security(ies) for such work(s) and terminate Contract at its sole discretion and get the work executed at the risk and cost of Support Providing Agency.

EPI reserves the right to terminate the Contract by giving 1 (one) month advance notice in writing to the Support Providing Agency, without assigning any reason thereof.

5.10 Effect of Termination

Notwithstanding any other rights and remedies provided elsewhere in the Agreement, on termination of this Contract:

i) Neither party will represent the other party in any of its dealings. Either party shall not intentionally or otherwise commit any act(s) as would keep a third party to believe that the other party is still providing services as provided under this Contract.

ii) Both the parties will settle, within seven working days of Termination of this Contract all the outstanding dues of the other party save and except the dues under dispute.

iii) Each party shall not use each other’s name, trademark, brand name, logo, etc. in any visual form after termination of this Contract.

iv) For the incomplete modules EPI may obtain the services from other agencies at Support Providing Agency’s risk and cost, upon such terms and in such manner as it deems appropriate and the Support Providing Agency shall be liable to the EPI for payment of any excess cost over and above what was agreed to in the contract for such similar services.

v) The expiration or termination of the Contract for any reason whatsoever shall not affect any obligation of either party having accrued under the Agreement prior to the expiration or termination of the Contract and such expiration or termination shall be without prejudice to any liabilities of either party to the other party existing at the date of expiration or termination of the Contract.

5.11 Notices

Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the party to whom the communication is addressed, or when sent by email, registered mail, Speed post, courier or facsimile to such Party at the address given in the proposal document for issue of proposal document.
5.12 Jurisdiction

All actions at law or suits arising out of or in connection with this contract or the subject matter thereof will be instituted in the Delhi court alone.

5.13 Arbitration Clause/ Dispute Resolution

Before restoring arbitration as per the clause given below, the parties if they so agree may explore the possibility of conciliation as per the provisions of Part III of the Arbitration and Conciliation (Amendment) Act 2015. When such conciliation has failed, the same shall be referred to the Sole Arbitrator appointed by the Chairman & Managing Director (CMD) of Engineering Projects (India) Ltd. (EPI) or any other person discharging the functions of CMD of EPI. The person approached for appointment as Arbitrator shall disclose in writing circumstances, in terms of Sub-Section (1) of Section (12) of the Arbitration and Conciliation (Amendment) Act 2015thereof.

The Arbitrator shall be appointed within 30 days of the receipt of letter of invocation of arbitration duly satisfying the requirements of this clause.

The language of the Arbitration shall be English. The Venue of the Arbitration Proceedings shall be New Delhi.

5.14 Security Deposit

The successful tenderer shall be required to furnish security deposit equal to 5% of the value of the contract within 7 days from the date of acceptance of Purchase Order for due and proper fulfillment of the contract. The security deposit is to be deposited in the form of unconditional irrevocable bank guarantee from a Nationalised Bank. The bank guarantee should remain valid till completion of support period

6.0 Schedule of Payments for AMC of EMC²Data Storage Solutions

- Quarterly payment shall be made on successful Delivery of services for Data Storage Solutions at IT Division, EPI Corporate Office, New Delhi.

7.0 Instructions to Bidders

7a). Introduction

i. Sealed tenders in the prescribed form are invited by Engineering Projects (India) Limited, New Delhi as per details given below.

The tender is for ‘Annual Maintenance Contract of EMC²Data Storage Solutions’ as described in Notice Inviting Tender. In order to participate, the bidder should have Digital Signature Certificate (DSC) from one of the authorized Certifying Authorities.
ii. Interested bidders have to necessarily register themselves on the portal https://www.tcil-india-electronic-tender.com through M/s Telecommunications Consultants India Limited, New Delhi to participate in the bidding under this invitation for bids. It shall be the sole responsibility of the interested bidders to get themselves registered at the aforesaid portal for which they are required to contact M/s Telecommunications Consultants India Limited, New Delhi at following address to complete the registration formalities:

M/s Telecommunications Consultants India Limited,
6th Floor, TCIL Bhawan, Greater Kailash – 1,
New Delhi – 110 048
Contact No. : 011-26241790, 98683 93717/75/92
Email-ID: ets_support@tcil-india.com

iii. They may obtain further information regarding this tender from ED(Contracts) at the address given at Clause No.13 below from 10:00 hours to 17:00 hours on all working days till the last date of online submission of Bidding Documents.

iv. For proper uploading of the bids on the portal namely https://www.tcil-india-electronic-tender.com (hereinafter referred to as the ‘portal’), it shall be the sole responsibility of the bidders to apprise themselves adequately regarding all the relevant procedures and provisions as detailed at the portal as well as by contacting M/s Telecommunications Consultants India Limited, New Delhi directly, as and when required, for which contact details are mentioned above. The Employer in no case shall be responsible for any issues related to timely or properly uploading/submission of the bid in accordance with the relevant provisions of Section Instruction to Bidders of the Bidding Documents.

v. Bidders can download the bid document from the portal without registering or paying document fees in advance, any time from 17:00 Hrs. on 21.09.2017; however interested bidders have to pay tender fees for participating in the tendering and submitting the bid. For this purpose the interested bidders shall be required to pay Rs.1000 (Rupees One Thousand only) as non-refundable document fees in the form of demand draft in favour of Engineering Projects (India) Ltd.’ payable at New Delhi.

vi. E-Bids must be submitted/uploaded along with scanned copies of relevant documents pertaining pre-qualification criteria under “Single Stage Two Envelope Bidding Procedure” on the TCIL portal on or before last date and time of online bid submission. Late bids will not be accepted. Under the above procedure, only the first envelope (Technical Part) shall be opened in the presence of the bidders’ representatives who choose to attend in person at the address given below on schedule date and time of bid opening or may be viewed by the bidders by logging into the portal as per features available to them. Second envelope i.e. Price part shall be opened of technically qualified bidders.

vii. The bid must be accompanied by an Earnest Money Deposit (EMD) of Rs. 6,000 (Rupees Six Thousand only). This can be either in the form of Crossed Demand Draft or Pay Order of any Nationalized Bank/Scheduled Bank for the full amount of EMD payable favoring “Engineering Projects (India) Ltd.”, payable at New Delhi. The EMD shall be valid for minimum period of 90 days (ninety days) from the
last day of submission of tender i.e. 13.10.2017 upto 01:00 pm. Tenders submitted without EMD or inadequate amount of EMD shall be rejected. The bid shall be valid for 90 days from date of opening of Price Bid.

viii. Tender fee, EMD (In original), NSIC/MSME certificate as per pre-qualification criteria if bidder is claiming EMD/Tender fee exemption and Pass Phrase (Both for technical and financial bid in separate envelope) to decrypt the bid must be submitted in physical form at the address given at Clause No. 13.0 below on or before Last date and time of online bid submission. If the above documents are not received in time then their offer shall not be considered and EPI shall not be responsible for any postal delay in respect of submission of hard copy part of the bids.

7b) The technical bids must also contain:

i. A brief description of the bidder’s firm and an outline of recent experience on assignments/projects. All supporting documents related to pre-qualification criteria.

ii. Vendor General Information, Abstract of Terms and Conditions, Relevant experienced, Network solution proposed, Maintenance and support details (4 years from the date of start of support).

The technical proposal, inter alia, would check

iii. Overall completeness and compliance with the bid requirements.

iv. The technical merits of solution, Pre-qualification criteria, Service methodology, Customer Satisfaction Report and suitability of the technical features offered, quality, function and operation included in the bid.

v. The Bidders capability to implement the proposed solution and quality of its manpower.

7c). Other instruction to bidders

i. EPI reserves the right to postpone the tender submission date and issue required amendment, if any. Selected bidders may be called for discussions/clarifications/presentation after the tenders have been scrutinized.

ii. No deviation shall be allowed from the terms and conditions stipulated in the ‘Tender Documents’ and tender containing deviations are liable to be rejected. The bidder shall be deemed to have accepted all conditions specified in these ‘Tender Documents’. EPI reserves its right to reject such tenders without any further correspondence with the bidder and their price bid shall not be opened.

iii. If any bidder withdraws his tender before the said period or makes any modifications in the terms and conditions of the tender which are not acceptable,
iv. Bidders are requested to send their queries regarding ‘Tender Documents’ if any in writing by post or fax or email latest by 26.09.2017 upto 05:00 pm and to the address specified in the Data sheet.

v. These ‘Instructions to bidders’ shall form part of the ‘Tender documents’.

vi. Submission of a tender by the bidder implies that he has read the complete contract documents and has made himself aware of the scope, terms & condition and specifications of the work to be done. No claim of tenders whatsoever, within the purview of this clause, shall be entertained at any stage.

vii. EPI takes no responsibility for tenders lost/delayed in postal transit and therefore, bidders should lodge their tenders sufficiently in advance.

viii. EPI reserves the right to reject any or all tenders or annul this process at any stage and also the right to place orders for full or part work without assigning any reasons thereof. The bidder shall have no claim on EPI on this account whatsoever.

ix. EMD of the successful bidder shall be returned on the request letter for the same.

x. The successful bidder, on award of the work shall not sublet the whole or part of the work without the written permission of EPI.

xi. The words Bidder/Successful Bidder/Contractor/ISP are synonymous.

xii. EPI reserves the right to split the order.

xiii. The order shall be governed by the Indian laws for the time in force.

xiv. Jurisdiction – All disputes shall be subject to Delhi Courts only.

7d). Preparation of Proposal

i) Site Visit

Bidders should contact the EPI's representative for their visit, if required to do the requirement analysis. All costs related to the visits shall be borne by the interested bidder.

ii) Cost incidental to preparation of Proposal

Bidders shall bear all costs associated with the preparation and submission of their proposals and contract negotiation. EPI is not bound to accept any proposal, and reserves the right to annul/reject/modify the selection process at any time prior to Contract award, without assigning any reason.
8. The Tender documents must be received in the office of EPI not later than the specified date and time. Tenders received/uploaded after the due date and time or those which are incomplete are liable to be rejected. It is the bidder's responsibility to submit the completed tender document taking into account all addenda/corrigenda issued.

9. Material deficiencies in providing the information requested may result in rejection of a Proposal

10. The Corrigendum or addendum, extension, cancellation of this NIT, if any, shall be hosted on the EPI's website www.epi.gov.in /CPP portal www.eprocure.gov.in/as well as on TCIL portal http://www.tcil-india-electronic tender.com. The bidders are required to check these websites regularly for this purpose, to take into account before submission of tender. All Corrigendum and addendum are to be uploaded duly signed & stamped with tender documents as bid Annexure.

11. The price bid of those bidders who are qualified based on the technical documents submitted in technical bid shall only be opened. Hence the intending bidders must furnish their e-mail id and contact phone number along with the techno-commercial part. However, it is made clear that the offer of the L-1 bidders shall be accepted subject to the confirmation of authenticity of the PQ documents/BG from the concerned department/bank. Further, in case the PQ documents such as work experience certificate, bank solvency certificate etc submitted by a bidder is found to be fake, the EMD submitted by him shall be forfeited by EPI without making any reference to him. Further such a tenderer shall be at a risk of losing his right to participate in any tender called by EPI for a minimum period of one year.

12. The Tender Fees of Rs. 1000/- (Rupees One Thousand only) (Nonrefundable) should be in the form of crossed demand draft from any nationalized/scheduled Bank in favor of ‘Engineering Projects (India) Ltd’, payable at New Delhi.

13. All correspondence with regard to the above shall be to the following address (By Post/In Person)

Executive Director (Contracts)
Engineering Projects (India) Limited
Core -3, Scope Complex, 7 Lodhi Road,
New Delhi – 110 003
Phone: +91 11 24361666
Fax: +91 11 24363426
Email: contracts@engineeringprojects.com

For more information on EPI, visit our website at: http://www.epi.gov.in
For more information on the e-tender visit website of M/s Telecommunications Consultants India Limited, New Delhi at: https://www.tcil-india-electronic tender.com

Executive Director (Contracts)
Date:21.09.2017
Annexure – I

Technical Specification

Annual Maintenance Contracts (AMC) of Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi
Annexure – II

Price bid Details

Annual Maintenance Contracts (AMC) of EMC Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi

<table>
<thead>
<tr>
<th>S. No</th>
<th>Description of Items</th>
<th>Qty.</th>
<th>Unit Price (₹)</th>
<th>Total Price (₹)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Annual Maintenance Contracts (AMC) of Data Storage Solutions (Model: EMC VNX 5300) at IT Division, EPI Corporate Office, New Delhi for one year</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Applicable Taxes (Please Specify)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total Price (All Inclusive)

Rupees in Words

NOTE:

1. The confirmation of AMC should be given within 2 weeks after receiving of Purchase Order.

2. The successful bidders shall also be provided Annual Maintenance Contract for further period of 2 years on yearly basis after providing successful services, which will be certified by EPI Official.

3. Bidders must quote their prices in Annexure – II, failing which their bid will not be considered for evaluation.
CHECK LIST FOR ACCEPTANCE OF SCOPE OF WORK

Signature of bidders with official stamps
Date & Place